

Platform Administrator Training Package

Icon block



Information Architecture Package

Eight one-on-one design-focused sessions to master platform setup and tuning in a Linux environment. Topics include:

- Application installation and configuration
- Backup and recovery
- Add-on installation
- Site-level permissions
- License management

WATCH

Highlights

One-on-one sessions focused on your Platform Administrator, adjusted to match existing skill-levels. The Platform Administrator is a critical role that provides local support for on-premise or cloud-based deployments. Platform Administrators serve as a resource to your [Content Strategist](#) and [Theme Designer](#).

Covered by the [Service Terms Agreement](#) (sorry, no alterations or substitutions).

Pricing

Complete Package: Discontinued

Prerequisites

Experience with operation systems, database administration, and application administration

Curriculum

The follow curriculum is designed to be spread over eight weeks (one session per week). The details of the sessions can be adjusted to match the current mastery level of your Platform Administrator.

Note: All courses are delivered in a Linux environment.

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Session	Description
1	Server sizing, application installation and setup
2	Users, groups, directories, and global, space, page permissions and administrator privileges
3	Backups, platform structure, cloning, restoring environments and upgrades
4	Add-on installation, management, and licensing
5	Space exports, content, and add-on data migration
6	Reindexing, storage format editing, trash, drafts, and versions
7	Complex pages, page restrictions, and other performance gotchas
8	Health monitoring, performance optimization, options for scaling

[Training Overview](#)

Ground Rules

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This package is designed for one-on-one training. However, up to two participants may attend.

Sessions are one hour each, and will delivered remotely via web-base screen share by Brikkit platform experts. Examples and primary training will be presented using Brikkit systems, and if desired can be augmented with screen sharing to focus on customer systems.

The Platform Administrator Training Package tracking will be supported with your private portal (Confluence space) on our servers, which includes up to three user accounts. Your portal will be maintained for one year after completion of last service package or service punchcard. User accounts inactive for six months will be automatically disabled (simply contact us to reactivate).

Extras

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Additional training or support beyond the eight one-hour sessions can be obtained by purchasing [Service Punchcards](#).

